## SECRET

25X1

numerous complaints began to crop up about the plan not providing what it said it would and attorneys charging additional fees when members sought legal service. The problem got so serious that some recreation associations threatened to disassociate themselves from LFRA because of the pressure they were getting from their members over the prepaid legal plan problems. Employees at the Department of State felt strongly that the State Recreation Association was at fault inasmuch as they had relied on the Recreation Association's endorsement of the Plan. There is every reason to believe that our employees will react in the same way and expect us to resolve any disagreements they have with the plan over the services they understood it was to offer. Another potential problem that we see is the matter of the premium. Although paid on a monthly basis, it is actually an annual premium and the plan apparently regards the application as a contract in which the applicant agrees to pay the annual premium in

	In aid group lega	view of the 1 plan woul	foregoi d not be	ng it a in the	ppears t Agency' be advi	s best	interes	t
	d to offer thi	s type of i	nsurance	to our			_ we do	
	**************************************						25	5X1
							,	
Att's.	* 1	* *						
APPROVED:	[5]	10		_				
DISAPPROVI	ED:			_				
DATE:	10 MARCH	1978		_ &		ž	:	

Distribution:

O-ret to C/BSD

12 installments.

1-0/D/OP

1-DD/Pers/SP

1-C/IB/BSD

1-C/BSD

OP/SP/BSD/ (3-6-78)

SECRET

25**X**1